

## City of Sydney

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### Attachment:

## Summary of Clover Moore MP's Action to Protect the 311 Bus Service

### 1999

- Questions in Parliament

### 2000

- Letter to Transport Minister asked for smaller buses for the Elizabeth Bay loop to reduce pollution and noise. Minister refused due to concerns about dealing with increasing demand, and their being "too restrictive". This have been the ongoing response.
- Letters to the General Manager of STA calling for improved services and raising concerns about loss of Elizabeth Bay loop.

### 2001

- Eastern Suburbs Bus Review – submission stated that 311 is unreliable and asked for smaller buses to negotiate inner city areas (Hong Kong model). Also requested increase in frequency of off-peak and weekend services.

### 2002

- At a meeting with STA and the Minister's staff about bus review problems, raised issues of poor service.
- Review implemented in April, which reduced service from 20 minutes to 30 minutes.
- Asked for additional buses to maintain service levels and a destination study to improve the service.
- Numerous letters to the Minister about inadequate service.

### 2003

- Numerous letters to the Minister about inadequate service covering:
  - Failure to run to timetable;
  - Frequently cancelled services;
  - Need to return service to every 20 minutes;
  - Need for smaller buses;
  - Request for hybrid buses.
- Submission to Ministerial Inquiry into Public Passenger Transport, recommended improvements to buses, including smaller buses.
- Submission to Unsworth Review of Bus Services in NSW made recommendations on the 311:
  - Review of the service with a Destination study;
  - More services in peak time;
  - Smaller buses.
- Organised a public meeting where residents overwhelmingly supported maintaining the Elizabeth Bay loop and met with STA officials. This part of the service was maintained.

### 2004

- Questions in Parliament.
- Numerous letters to the Minister about inadequate service.

*city of villages*

**2005**

- Questions in Parliament.
- Numerous letters to the Minister about inadequate service.

**2006**

- Met with the Transport Minister and asked for more 311 bus services and smaller buses.
- Tammie attended the Ministry of Transport Regional Stakeholder Forum and called for smaller buses and to reinstate 20 minute services.
- Two lots of Questions in Parliament.
- Numerous letters to the Minister about inadequate service.
- City of Sydney City East Local Action Plan included community need to improve 311 timetable.

**2007**

- Letter to the Transport Minister asking for full review of service, reinstatement of 20 minute services after a new timetable axed 35 trips per week.
- Private members statement on problems with buses including 311.

**2008**

- Your Eastern Suburbs Bus Submission regarding the 311:
  - Opposed proposed removal of links to Railway Square and Circular Quay;
  - Called for smaller buses;
  - Called for more services particularly in peak hour and during late night trading;
  - Opposed proposed removal of the EB loop.
- City of Sydney Eastern Suburbs Bus Review submission recommended:
  - Retaining pre-review service including to Railway Square, Circular Quay, and Elizabeth Bay loop;
  - Recommended smaller buses;
- Three letters to Transport Minister asking to set up a Working Party with residents, businesses and Council to review options.
- Met with the Minister to again raise concerns about proposals and oppose proposed loss of links to Railway Square, Circular Quay and Elizabeth Bay loop.
- Three lots of Questions in Parliament.
- Commenced submitting petitions in Parliament since September.

**2009**

- Questions in Parliament.
- Answered questions in Council restating commitment to Billyard Avenue Loop and improving the 311 route service.
- City of Sydney staff negotiated with STA to make temporary parking changes along Elizabeth Bay loop to accommodate longer buses. These were reversed following STA advice that longer buses had not been introduced.
- City of Sydney currently consulting with residents about STA requests for a series of parking changes along the whole 311 route. Proposals will go to Sydney Traffic Committee for consideration and residents will be notified of the meeting date so that they can make representations to the Committee.
- Recent meeting with the Minister.
- Staff met with STA officers to raise concerns about 311.
- Continuing to submit petitions in Parliament.
- Two letters to Transport Minister requesting smaller buses and expanded community transport.